

## THE STAN NETWORK

### **The Stan network is the transport service within the city of Nancy.**

It serves all the 20 cities of the metropolis of the Grand-Nancy:

Art-sur-Meurthe, Dommartemont, Essey-lès-Nancy, Fléville-devant-Nancy, Hellecourt, Houdemont, Jarville-la-Malgrange, Laneuveville-devant-Nancy, Laxou, Ludres, Malzéville, Maxéville, Nancy, Pulnoy, Saint-Max, Saulxures-lès-Nancy, Seichamps, Tomblaine, Vandoeuvre-lès-Nancy, Villers-lès-Nancy.

The network is composed of:

- 4 main lines, the Stanway lines from 1 to 4, characterized by a large surface area and a high frequency.
- 11 Stanbus lines (from 5 to 15) and 2 Stanexpress lines.
- Other related services: P'tit Stan, Mobistan, Taxistan and Handistan.
- 9 lots with more than 1000 parking places.

## THE TICKETS

Stan tickets are called passes and there are 2 different types:

- **Magnetic tickets** (a paper card with a magnetic stripe):  
Some of the magnetic tickets let you to travel with other people or can be borrowed
- **No-contact tickets**: SimpliCités card. SimpliCités card can be either personal, with your photo and your name (free) or non-nominative (paid). You load the number of journeys you need on the card. To get one you must go into a Stan store.

**All the tickets are valid in all of the Stan lines but you have to validate it each time you use the bus, this applies to:**

- All the types of card (magnetic and no-contact tickets),
- All the types of contract (regardless of whether you have a limited number of travels or a subscription).
- Each time you get in bus or tram, even for the connections

One journey is valid for an hour (you can use it in different lines and for round trips).

We offer a wide range of tickets to satisfy all of the customers.

You can find more information in "[Tarifs – La meilleure formule](#)" and find out which ticket meets your needs the best.

You can also download the price information in English using this link: [download the complete price information in English](#).

## VALIDATING

Validating your card is mandatory each time you get in bus or tram and during connections, even if you have a subscription. During a connection your journeys are not removed, as it constitutes as a single journey.

If you don't validate you could receive a fine.

### **For the magnetic tickets:**

You have to validate your ticket in the machines, found in every bus and tram. A bip and a message on the screen tell you that your ticket has been validated. All your remaining travels are printed on the back of your card.

### **For the no-contact tickets:**

You validate by passing it in front of the validating machine:

- A short sound and a message on the screen: this signifies that you have validated.
- A longer sound and a message on the screen: this signifies that you didn't validate (your travels are extinguished or your subscription is).

## OTHER USEFUL INFORMATION TO TRAVEL WITHIN THE STAN NETWORK:

### **To get in and out:**

- Get in the bus using the front door and get out by the central or rear doors. In the 1 and 2 lines, you can get in and out at any door.
- Don't stop in front of the front door, go on.
- Hold onto the appropriate supports.
- The bus can't stop outside the designated bus or tram stops.

### **Buying and validating:**

- Prepare the right coins.
- Validating is mandatory each time you get in bus or tram and during the connections, even if you have a subscription.

### **Children:**

- Pushchairs must be folded as not to block the footpath and should be placed in their designated area.
- Children below 6 years travel for free.

### **Roller blades and bikes:**

- Roller blades are forbidden in all of the lines.
- Bikes are authorised in lines 1, 2 and 3 (but not during rush hours)
  - If you place them in the designated area.
  - If this place is empty (without wheelchair or pushchairs).
  - A maximum of two bikes.

## **Cyclists must assume all responsibility for their bikes:**

Folding bikes, if folded, are accepted on all lines.

*Rush hours:*

*Monday to Saturday, from midnight to 7h, from 9h to 12h, from 14h to 16h and from 19h to midnight.*

*Sunday and on bank holidays.*

## **Animals and dangerous objects:**

Animals are forbidden, except:

-Guide dogs.

-Small animals inside their specific cage.

Bulky and dangerous objects are forbidden.

## **Basic rules:**

- Respect other costumers, staff and the vehicles.
- Don't speak to the driver.
- Give your place to disabled or elderly people, pregnant women or women with children.
- Don't soil or deteriorate the vehicles.
- Don't smoke or use an electronic cigarette.
- Don't put your feet on the seats.
- Don't overuse your sound devices (mobile phone, MP3...).

The driver is responsible for everyone's security and in making sure that the rules are respected.